



Lab-i

Laboratory Information Management System

Competitive Advantages

MCI IT's Lab-i Software Application is one of Africa's LEADING Laboratory Tracking

Information Management Systems

(LIMS).

Our LIMS System is extremely versatile, and it

is the best way to manage your Laboratory

effectively...

in every aspect

Benefits

- Realtime Analysis and Sample of South Africa
- Shorten Turnaround Time
- Increase Laboratory Capacity
- Increased Efficiency
- Minimize Paper Trail
- Minimize human error is the BEST
- Enhance Management Reporting
- Fully Customizable to suit each aspect of your business
- Easy Accreditation
- Robust
- Quick Setup and Implementation

The major features of our Lab-i LIMS system are listed below. Additional features & modules can be added according to your specific business requirements.

Lab-i Major Features

Laboratories and Receiving Points

- Registration of Multiple
- Dynamic Test Set up with Formulas
- Tracking of Jobs linked to a Client
- Maintenance of Quotations
- Invoicing and Batch Invoicing
- Customized Report Development
- Multilingual Set up of System

Components

- Complete Audit Trails
- Enables Integration a Customer

Financial System

- Equipment Integration
- Calibration Management

Lab-i Test Setup

Physical tests can be setup at four different levels and each test can be priced accordingly. Pricing of tests leads to accurate invoice generation. This helps to reduce financial losses and discrepancies.

Lab-i Scheduling

Effective scheduling of tests and jobs gives you the benefit of allocating available resources to the tasks at hand. Optimising available resources can increase productivity and lower the average cost per test for increased profitability in the long run.

Lab-i Laboratory Management

Laboratories can be added or deleted from the Lab-i system. Laboratories can be managed and viewed individually. Advanced reporting per laboratory measure profitability and effectiveness.

Problem or excelling areas can be identified and managed for profitability optimizations. Restricted access per user can be implemented at laboratory level for security reasons and facilitate track and trace of samples.

Lab-i Advanced Reporting

Lab-i generates advanced reports in various formats to monitor and measure laboratory profitability and efficiency. Quick report generation lessens time spent on administration and more on customer service improvements.

Customer Relationship Management (CRM)

Lab-i increases value!

- Tracking Profitability of each customer
- Knowing which customers are more profitable and how frequently they make use of your services
- Discount allocation per job/customer
- Delivery of detailed sample results per customer
- Delivery of detailed trend analysis per customer
- Multiple Contacts per customer

Lab-i Multiple Language Interface

The Multiple Language Interface is an added feature that allows you to invoice and generate reports in the customer's preferred language. This added feature improves service delivery to the customer, ultimately increasing customer satisfaction and retention.

Lab-i Standard Feature

- Worksheet set up
- Sample Storage Management
- Label Printing and Scanning
- Inventory Management
- General Ledger
- Customer Services
- Multi-level Access Security
- Standard Routes
- SMS/ Email Notifications and Reporting
- Credit/ COO/ COD Client Management



Innovative Software
Solutions



Our Friendly Staff is waiting to assist you...

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